



PRIVACY POLICY

The Company AQR sro, with seat at Ševčenkova 1059/8, 851 01 Bratislava –Petržalka, Slovak republic, ID: 51 909 642, e - mail: osobneudaje@mondieu.sk as the operator considers your privacy important. Therefore, we have developed a privacy policy that lists how to collect, use, publish, transfer and store your personal details while registering and using the Loyalty Card, sending newsletters, and communicating through Facebook Messenger.

THE PERSONAL DETAILS AND PROCESSING RANGE

AQR s.r.o. handles your personal details that you provided when registering for the Loyalty Card application or by phone or in writing, in the form: name, surname, phone number, email. During the using of the Loyalty Card of AQR s.r.o., the AQR s.r.o. is also processes your other personal details, in the form number of the Loyalty Card, purchases made with the Loyalty Card (purchase price, kind of goods and services, location of the goods or services purchased and time to buy), credit Card Loyalty and your behavior when using our electronic media.

AQR s.r.o. treats your publicly available personal details provided by Facebook Ireland Ltd., the 4th Grand Canal Square, Grand Canal Harbor, Dublin 2, Ireland, when signing up for Facebook Messenger, including: username and surname, user ID, profile photo, gender, language setting, and time zone. AQR s.r.o. it also processes your conversation in Facebook Messenger with the profile of Choko Shanel.

An IP addresses, cookies, aggregated and anonymized statistics on site traffic and visitor behavior are also processed in connection with the electronic access to the website.

AQR S.R.O. PROCESS YOUR PERSONAL DATA IN WRITTEN AND ELECTRONIC FORM.

AQR s.r.o. does not process any sensitive personal details or personal data of a particular category. AQR s.r.o. In certain circumstances (in the verification of your identity in the case of the obligation to send you personal details about you), you may ask for an identity card or other identifier proving a clear and unambiguous relationship to your personal data.

Children under the age of 16 may not create a Loyalty Card registration or communicate with Čoko Shanel in Facebook Messenger.

COOKIES AND THE OTHER TECHNOLOGIES

Website, e-mail, and advertisements, s.r.o. they may use "cookies" and the other technologies. These cookies help AQR s.r.o. better understand behavior of users, find out which parts of the website people visited. We treat data collected through cookies and the other technologies as well as an Internet Protocol (IP) as personal details.

To disable cookies for your web browser, go to Web Browser Settings, where you can then change your settings and block cookies. In the case of disabling cookies, some features of the AQR s.r.o. unavailable.

PURPOSE OF THE PROCESSING AND LEGAL BASIS FOR THE PROCESSING OF PERSONAL DETAILS

Your personal details are processed for the purpose of fulfilling the contractual obligations arising out of AQR s.r.o. from the contractual relationship regarding the issue and use of the Loyalty Card, from your participation in the newsletter subscription - non-personalized / general advertising or newsletter - personalized / profiled advertising from AQR s.r.o. and from your using the communication via Facebook Messenger.

PROCESSING OF PERSONAL DETAILS FOR LOYALTY CARD

For your registration and for the issuance of the Loyalty Card, is necessary to provide us your name, surname, telephone number and e-mail. This personal details have to be processed in order to implement our contractual relationship regarding registration and the establishment of your account of the Loyalty Card holder. During the registration, we will send you to your phone number the form of an SMS activation code and a confirmation after successful registration by e-mail. When setting up an account, we also give you the number of the Loyalty Card that is allocated to your personal data, with the number given which allows your person to be uniquely identified.

For the using the Loyalty Card after registration, it is necessary to process your name, surname, phone number, e-mail, Loyalty Card number, purchase price realized with the Loyalty Card, and credit card loyalty movement in order to implement our contractual relationship in crediting individual credits purchases and when using a payment card. When purchasing goods and crediting credit cards as well as using credits credited to the Loyalty Card for the payment of the price of goods and services, you will receive a message on the Loyalty Card movement by email or message in Facebook Messenger.

The provision of personal data within the scope above is necessary for the performance of the contract relating to the issuance and using of the Loyalty Card within the meaning of Article 6 (1) (b) Regulation (EU) 2016/679 of the European Parliament and of the Council on the



protection of individuals with regard to the processing of personal data and on the free movement of such data (hereinafter referred to as "the Regulation"). The provision of these data is voluntary and you are not required to provide them. However, they are necessary to perform a contractual relationship regarding the issuance and using of the Loyalty Card and, without providing them, it is not possible to issue and using the Loyalty Card.

This does not apply to the processing of data on the specification of the types of goods purchased, the address of the purchase of goods and services, and the time of purchase, when we can process them only based on your acceptance of newsletters or messages in the Facebook Messenger - profiled content application in accordance with the following.

PROCESSING PERSONAL DETAILS WHEN USING FACEBOOK MESSENGER

For the communication with the Facebook Messenger profile of Čoko Shanel, it is imperative that you provide us with your publicly available personal details such as username and user ID, profile photo, gender, language settings, and timezone). The range of information provided depends on your Facebook settings, and personal details marked as publicly accessible is automatically made available by using Facebook Messenger. After signing up and using Facebook Messenger, AQR s.r.o. It also processes your conversation with the Choco Shanel profile in Facebook Messenger.

The purpose of data processing is communication between you and the Čoko Shanel profile through the Facebook Messenger application, which includes the conversation and sending - general (unperformed) messages or the forwarding of personalized messages - in accordance with the following, based on consent 6 ods. (1) (a) and Article 7 of the Regulation, respectively. and Article 22 Article 2 c) Regulations (in the case of profiled advertising). The provision of these data is voluntary and you are not required to provide them. However, they are necessary to communicate with the Čoko Shanel profile in Facebook Messenger.

PROCESSING OF PERSONAL DETAILS FOR THE NEWSLETTER - GENERAL ADVERTISING

If AQR s.r.o. with you signed a contract for the sale of goods and services through the Loyalty Card, the company AQR s.r.o. within the limits of legitimate expectations and in a non-compelling manner, to send you further information and relevant business offers in a general form that are not personalized, based on our legitimate interest within the meaning of Article 6 (1) f) The regulations in the interest of offering you our goods and services.

If AQR s.r.o. with you not signing a contract for the sale of goods and services, for sending a newsletter - general advertising (current offers, information on ongoing actions and discounts on goods, services and thanks) your consent to receiving newsletter - general advertising is necessary. In case of consent, AQR s.r.o. when sending such an advertisement by email, it uses your name and surname and e-mail.

The purpose of the data processing is to send a newsletter - general advertising (current offers, information on ongoing actions and discounts on goods, services and thank-yous that are not personalized advertising) within the meaning of Article 6 (1) (a) and Article 7 of the Regulation. The provision of these data is voluntary and you are not required to provide them. However, they are necessary to receive a newsletter - general advertising and without giving them the information and discounts you will not get.

PROCESSING PERSONAL DETAILS FOR A NEWSLETTER - PROFILED ADVERTISING

In order for AQR s.r.o. can also send information and advertising about current offers, ongoing actions and discounts of goods that correspond to your personal interests, we will, with your consent, analyze your purchasing behavior, your interest in specific products, the use of the Loyalty Card and your communication with the Čoko Shanel profile in Facebook Messenger if you are using the application (personalized / profiled data evaluation).

For the receiving a newsletter using personalized information requires is necessary your acceptance of a newsletter-profiled ad. In order to prepare and send information and advertising that match your interests, we will need to evaluate your buying behavior by processing your data about your buying behavior and communicating with the Čoko Shanel profile in Facebook Messenger. Your data on your purchasing behavior, your interest in specific products, and your communication with Čoko Shanel will be assigned to your person. These data will be evaluated based on manually set criteria. For this purpose, AQR s.r.o. (name, surname, gender) (name and surname), email, phone number, place of purchase (operation), type of goods and services purchased, time of purchase, use of offers and shares to buy goods and communication with the profile Chico Shanel in Facebook Messenger.

Based on the results of this processing of personal details and data on purchasing behavior and by assignment to a certain category of customers, can be decided what information and ads will be individually sent to you (if you buy leafy meals, our offer and discounts will be focused on the offer of vegetarian meals).

The purpose of the data processing is to send a newsletter - profiled advertisement (current offers, information on ongoing events and discounts on goods, services and thanks to personalized / profiled advertising) within the meaning of Article 6 (1) (a), Article 7 and Article 22 Article 2 c) Regulations. The provision of these data is voluntary and you are not required to provide them. However, you will not be able to receive a newsletter-profiled ad and without providing them with the information and discounts that are tailored to your level.



AQR s.r.o. will try to send you only those information and offers that you might be interested in. We process your name date only to provide a gift to you in the form of a discount on our products and services.

PROCESSING OF PERSONAL DETAILS FOR PROFILED DATA EVALUATION

If you have given to AQR s.r.o. your consent to a profiled assessment of your personal data, AQR s.r.o. will track your purchasing behavior and will process your details: name, surname, gender (found by name), email, phone number, place of purchase (operation), type of goods and services purchased, time of purchase, merchandise, history of communication with the Choco Shanel profile in Facebook Messenger based on manual set criteria.

Your data regarding your purchasing behavior will be assigned to your person in order to improve our goods and services and match them with interests and optimize them for our customers.

The purpose of the processing of personal details is the profiling assessment of the data within the meaning of Article 6 (1) (a) and Article 7 of the Regulation. You are not required to provide this information to us for this purpose. Their failure to do so will not affect you immediately. Their provision can help AQR s.r.o. improve goods and services and align them with interests and optimize for customers in general.

COMPLIANCE WITH LEGAL OBLIGATIONS

AQR s.r.o. will process your personal data even in connection with the fulfillment of legal obligations as are, or will be determined by the laws of the Slovak Republic and / or the EU.

PROTECTION OF RIGHTS AND LEGAL CLAIMS

AQR s.r.o. will process your personal data even if this is necessary to protect the rights and legal rights of AQR s.r.o. or for the purposes of the legitimate interests of AQR s.r.o. or other persons (according to the Regulation).

RECIPIENTS OF PERSONAL DETAILS

AQR s.r.o. used to provide services and process your personal data to intermediaries. Intermediaries process your personal data solely as directed by AQR s.r.o. and are required to comply with generally binding privacy laws. When choosing intermediaries, AQR s.r.o. ensure that they provide reasonable assurance that they have taken appropriate technical and organizational measures so that the processing of personal data complies with the requirements of generally binding legislation and that the protection of your rights is ensured.

AQR s.r.o. provides you with your name, surname, Loyalty Card number, and Loyalty Card balance to secure Loyalty Loyalty Loyalty and Credit Options for the purchase of goods and services for companies operating cafes and / or restaurants under the „MONDOUX“ brand and there are MONDOUX premises at the Dubai Creek Harbour and which processed the personal data on behalf of AQR s.r.o. ..

AQR s.r.o. provides you with your name, surname, e-mail, phone number, loyalty card number, purchases made with the Loyalty Card (purchase price, type of goods and services, place of business where the goods or services were purchased and time of purchase) on the Loyalty Card and your behavior in the use of our electronic media by the company that provides the technical management of the Loyalty Card system and which manages the personal data on behalf of AQR s.r.o.

Your communication with the Coco Shanel Profile in Facebook Messenger is processed by Facebook Ireland Ltd., based in Grand Canal Square, Dublin 2, Ireland, on the basis of a special agreement between you and Facebook Ireland Ltd ..

AQR s.r.o. provides your personal details in the composition of your name, surname, email, phone number, loyalty card number, purchases made with the Loyalty Card (purchase price, type of goods and services, place of business where the goods or services were purchased and time of purchase) Credits on the Loyalty Card and your behavior when using our electronic media company that provides marketing services for AQR s.r.o. and which personal data is processed on behalf of AQR s.r.o..

AQR s.r.o. provides your personal details as a username, user ID, gender, language setting, time zone, and communication with the Čoco Shanel profile in Facebook Messenger, and your conduct in using our electronic media company that provides marketing services to AQR s.r.o. and which personal data is processed on behalf of AQR s.r.o. ..

AQR s.r.o. provides your personal details in the composition of the name, surname, telephone number, e-mail, the Loyalty Card number and the movements on the card of the company providing the accounting and tax services processing the personal data on behalf of AQR s.r.o. .. AQR s.r.o. may make your personal data available to entities authorized under special regulations (such as law enforcement agencies, courts, etc.).

The Companies that are provided with your personal details are required to protect your details. AQR s.r.o. does not transfer your personal data to a third country or international organization.



TIME OF RETENTION OF PERSONAL DETAILS

Your personal details regarding the Loyalty Card is kept for the duration of the contractual relationship and for three years after its termination. In relation to the data provided by AQR s.r.o. (for accounting, tax and archiving purposes), their company AQR s.r.o. shall be retained for a period of time determined by a generally binding legal regulation. Personal data processed by AQR s.r.o. on the basis of a legitimate interest, will be retained for a period of three (3) years from the date of conclusion of the contract.

Your personal details regarding your participation in the newsletter subscribers' database - non-personalized / general advertising or newsletter - personalized / profiled advertising from AQR s.r.o. are kept for a period of three (3) years, starting with the date of consent, but the longest time until the withdrawal of consent. Following the withdrawal of consent, AQR s.r.o. performs the deletion of your personal data from the database to the extent that it no longer needs to be stored, within no more than 30 days. In relation to the data provided by AQR s.r.o. (for accounting, tax and archiving purposes), their company AQR s.r.o. shall be retained for a period of time determined by a generally binding legal regulation.

Your personal details regarding to using of Facebook Messenger for the communication with the Čoco Shanel profile is kept for three (3) years, starting with the date of approval, but the longest time until the withdrawal of consent. Following the withdrawal of consent, AQR s.r.o. performs the deletion of your personal data from the database to the extent that it no longer needs to be stored, within no more than 30 days. In relation to the data provided by AQR s.r.o. (for accounting, tax and archiving purposes), their company AQR s.r.o. shall be retained for a period of time determined by a generally binding legal regulation.

REVOCATION OF CONSENT TO THE PROCESSING OF PERSONAL DETAILS

Providing consent to the processing of personal data is always voluntary. You have the right to withdraw your consent at any time, either completely or in part. The consent can be revoked by a written notice containing the unique identifier of the person sent to the mailing address of AQR s.r.o., with the seat of Ševčenkova 1059/8, 851 01 Bratislava – Petržalka, Slovak republic or by e - mail: osobneudaje@mondieu.sk. From the date when the revocation of consent is notified to AQR s.r.o., the company may process personal data only for the extent of any other legal reason for processing, i.e., for the purpose of fulfilling legal obligations in the field of accounting, taxation and archiving, or for purposes of protection of rights and legal claims as described above.

AQR s.r.o. also warns that if you want to delete a conversation with the Čoco Shanel profile in Facebook Messenger, AQR s.r.o. deletes the conversation from its database, but remains in the Facebook Ireland Ltd. Facebook channel, based in the 4th Grand Canal Square, Grand Canal Harbor, Dublin 2, Ireland as a Facebook Messenger. Therefore, you also need to request a deletion request from Facebook Ireland Ltd.

YOUR RIGHTS IN THE PRIVACY SECTION

Upon written request or in person at AQR s.r.o. you have the right:

- to request access to your personal data and to correct, delete or restrict the processing of your personal data;
- object to the processing of your personal data;
- the portability of personal data;
- file a petition to open proceedings at the Office for Personal Data Protection of the SR,
- in relation to the processing of personal data on personalized advertising, you have the right to participate in a natural person in deciding what information and advertisements you will be sent, the right to deny such processing and the right to submit your opinion.

CONTACT FOR REPLY:

In the event that AQR s.r.o. please send us your e-mail to osobneudaje@mondieu.sk or by post to AQR sro, based in Ševčenkova 1059/8, 851 01 Bratislava - Petržalka, Slovak republic, we will store your information (your e-mail address, your name, number, address and loyalty card number) to answer your questions or to handle your request. The data will be deleted if they are no longer required for processing purposes, or we will restrict their processing if there is a legal obligation to store them.

PRIVACY:

AQR s.r.o. takes the security of your personal data very seriously. When storing your personal data, AQR s.r.o. uses restricted access computer systems that are located in physical security devices. AQR s.r.o. has internal data protection directives in place.

AQR s.r.o. It allows you to easily maintain the accuracy, completeness and timeliness of your personal data. We keep your personal details for as long as is necessary to achieve the purposes stated in this Privacy Policy, unless the law requires or prevents them from being retained for a longer period of time.

The correctness, completeness and timeliness of your contact information can also be assured by signing into your account at www.mondieu.sk. In the case of other personal data we keep, we will give you access and a copy for any purpose, and you may also ask for data to be corrected if inaccurate or to be removed if, by law or legitimate business purposes from AQR Ltd does not require storage. We may refuse to process requests that are unjustified / repeated, jeopardize the protection of others' personal data, are difficult to implement or are no longer required by local law.



In order to ensure the security of your personal data, we are also acquainted with our privacy and data protection rules and those authorized to act on behalf of AQR s.r.o. and we strongly advocate measures to protect personal data at all levels of our society.

I READ THESE DATA PROTECTION PRINCIPLES WITH DETAILED INFORMATION, UNDERSTAND THEM AND AGREE WITH THEM.